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## PRESS RELEASE

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### **Bristol, CT Partners with SeamlessDocs to Convert Paper-Based Forms to Online Services**

**Bristol, CT** — The City of Bristol recently began working with SeamlessDocs, the leading provider of online services for government agencies. Working in conjunction with the City of Bristol Information Technology Dept., SeamlessDocs has converted more than 100 paper-based forms into online services for citizens and staff.

“With this switch to online services, Bristol citizens can now complete a wide range of business transactions online, including a vehicle sale affidavit for Assessors, a residential yard waste application for Public Works, and an internal request for procurement use for IT. Previously citizens had to print and fill out these forms before submitting via mail, fax, or in person,” said Mayor Ellen Zoppo-Sassu. “In addition to saving citizens time and money, the transition to paperless forms is expected to save Bristol more than 1,000 hours a month in processing time, on top of added savings attributed to reduction of printing and storing printed submissions.”

“We’ve listened to feedback from our citizens and are taking proactive steps to make Bristol a city that meets the digital needs and expectations of our constituents and staff,” Scott Smith, Chief Information Officer for Bristol. “SeamlessDocs made it easy for us to convert a large number of existing forms into digital versions that will streamline our processes and make it much easier for Bristol residents to complete business tasks with the city. This new system gives us a better foundation on which we can scale the rest of our processes, so residents should be on the lookout for new online services continuing to roll out. Or, if they have a form they frequently have to print and submit, they can send us a request to digitize that form.”

“We loved working with Bristol to create digital versions of their government forms,” said Asher Rosenfeld, Director of Solutions Architecture for SeamlessDocs. “Already we’ve seen a positive response from their community to being able to complete and submit applications and documentation online. And in a recent visit with their staff, they shared stories of how they no longer have to type out or decipher handwritten internal forms. We’re proud to count Bristol as a partner and look forward to helping them expand their services as needed.”

#### **City of Bristol**

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**About SeamlessDocs**

The leading provider of online government services, SeamlessDocs is the fastest and easiest way for governments to go digital. The SeamlessDocs platform allows agencies to create online forms, accept eSignatures, process payments, trigger workflows and manage submission data, enabling IT and administration to make their government processes beautiful. Founded in 2012, SeamlessDocs works with more than 400 municipal departments across the United States, as well as Canada and the Carribean.

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