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NEWS RELEASE

FOR IMMEDIATE RELEASE: (Bristol, CT) September 23, 2020

TOWN CLERK'S OFFICE TO TEMPORARILY CHANGE HOURS OF OPERATION

(BRISTOL, CT) – The Town & City Clerk's Office is changing their hours of operation Monday through Friday from 8:30am – 2:00pm, effective October 1, 2020. This is due to the unprecedented demand for ballots and to allow the staff to ready for the upcoming 2020 Election. This adjustment to hours of operation for the public will be in effect until November 6, 2020.

"The change in hours is due to several factors, said Town and City Clerk, Therese Pac. "The emails, calls and customers have increased dramatically. Added to that are the extra duties required for the 2020 election. This forced us to take a hard look at how best to serve the public as well as maintain our day to day operations. After talking to other Clerks across the State, many of them have chosen to close their offices to the public for a portion of the day to ensure that work can be processed."

"We will be working to publicize this change to all the users of the Town & City Clerk's Office over the next week," said Mayor Ellen Zoppo-Sassu. "The Clerk's Office is providing services by appointment only, based on current safety measures in place due to the Covid pandemic. While the elimination of afternoon hours may be inconvenient for some, it is more important that none of the election work or absentee ballot work be delayed in order to ensure a fair and orderly election November 3rd."

Members of the public are encouraged to review the Town/City Clerk's webpage, email or call the office with specific questions. The staff will then advise them of whether the information or transaction can be handled by phone, email, mail or if it requires a visit to the office.

Information regarding absentee ballots and other facts related to the 2020 Election, are available on the Town & City Clerk's section of the Bristol CT website at: www.bristolct.gov

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City of Bristol

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