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City of Bristol Releases Platform to Better Engage Residents to prepare for Emergency Situations and Ultimately Keep their Community Safe



Community Connect

(BRISTOL, CT June 15, 2022) – Community Connect, a platform to better engage residents with first responders, is now available free of charge to all residents in Bristol.

The City of Bristol has been working closely with our new technology partner, First Due, to release Community Connect, an application focused on protecting residents and their property in the most effective way possible

during an incident or major disaster. Community Connect is a secure, easy to use platform that allows residents to share critical information about their household in order to aid first responders and emergency service personnel to respond more efficiently and effectively; ultimately resulting in better incident outcomes.

Community Connect is completely voluntary and residents are individually able to decide what information they are comfortable sharing. Residents simply create a profile and enter critical property and occupant information which is then made available to public safety agencies at the time of dispatch. Data provided by residents within Community Connect is 100% secure and is used only for the purpose of better serving the resident during emergency situations.

“It is the City’s hope that many residents will take advantage of this technology to help better serve themselves and their families when needed during an emergency situation,” stated City of Bristol Mayor Jeffrey Caggiano.

In addition to residents sharing information about their family, home, pets, pertinent information and critical details with the Bristol Fire Department to know in the event of an emergency, Community Connect has also made it possible for residents to self-report their COVID-19 health and risk status. As the pandemic continues to unfold, it is of the utmost importance for First Responders in Bristol to understand any details regarding a resident’s COVID-19 status before arriving on scene, to provide better care and enact proper procedures during response.

“When responding to a residence, there is often critical information that would assist in how we respond to that incident. Letting us know who the best point of contact is in case of an emergency, if yourself or family members have functional needs that we should prepare for, or even if you have pets we should look out for, this technology can really help us serve you in the most effective way possible when it matters most,” stated Chief Richard Hart of the Bristol Fire Department.

Community Connect is now available for residents to create household profiles and begin using the service. The City of Bristol intends to listen to resident feedback and improve the service overtime.

For more information about Bristol’s Community Connect and to register, please visit:

<https://www.communityconnect.io/info/ct-bristol>

About Bristol Fire Department

The Bristol Fire Department was established by local business leaders in 1853 in response to multiple large-loss manufacturing fires. Over 160 years later, the Bristol Fire Department still protects the citizens, visitors and businesses of Bristol with the pride and integrity that reflects our storied history and traditional values. We do this through continual training and an ongoing commitment to fire prevention and safety.

Our 87 sworn members have the honor of serving some 62,000 residents and the many employees and visitors who work and play at businesses and attractions located in the City. We constantly strive to exceed our mission to deliver highly professional fire and rescue services to the City of Bristol in a courteous and respectful manner with pride and integrity.

About First Due:

First Due is on a mission to end first responder and citizen injuries due to a lack of information. First Due is focused on providing solutions for fire and EMS agencies and the communities they serve, all with the goal of ensuring optimal preparedness for disaster situations. For more information, contact Ron Kanter, Head of Growth for First Due: 516-428-4323 or ron@firstduesizeup.com.

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