

Struggling to pay your electric or heating bill? We have programs to help.

For more information on these assistance programs, scan the QR code below, visit Eversource.com/BillHelp or call us at **800-286-2828**. We'll work with you one-on-one to find the best program for you.

Protection from Shutoff for Hardship Customers

For qualifying gas or electric customers experiencing financial hardship, service cannot be turned off between November 1 and May 1.

Medical Protection

If you or a member of your immediate household has a serious or life-threatening medical condition, you may be eligible for protection from service disconnection for non-payment. Please call us at **800-286-2828** to learn more or enroll.

Matching Payment Program *(For electric heating and gas heating customers)*

Reduce your past due balance with affordable monthly payments.

Call us at **800-286-2828** or visit **211ct.org** to find your local community action agency to enroll and apply for state energy assistance funds.

Once enrolled, Eversource will match your payments, plus the amount of energy assistance you receive on your account, down to a zero balance.

If you receive public assistance benefits, your payments can be reduced to as low as \$50.

New Start *(for electric customers)*

Have your outstanding balance eliminated in as little as 12 months.

We'll establish a monthly budget payment for you based on your usage.

Make your scheduled New Start monthly payment, and a portion of your past-due balance will be eliminated or "forgiven," reducing the amount you owe each month.

Home Energy Solutions

Whether you rent or own your home, save money and energy with an in-home energy efficiency evaluation and service at no cost. Please call **1-877-WISE USE (947-3873)** or visit Eversource.com/BillHelp for an application.

To be eligible for income-based assistance programs, your household income must be at or below 60% of the State Median Income:

Household Size	1	2	3	4	5	6	7	8
Income Level	\$39,027	\$51,035	\$63,044	\$75,052	\$87,060	\$99,069	\$101,320	\$103,572
Household Size	9	10	11	12	13	14	15	16
Income Level	\$105,823	\$108,075	\$110,326	\$112,578	\$114,830	\$117,081	\$119,333	\$121,584

Other Help:

Operation Fuel: **860-243-2345**, Operationfuel.org/gethelp
United Way Infoline: **211**
Public Utilities Regulatory Authority: **800-382-4586**

Scan here for more information

