Department of Public Works Administrative Office Hours

Located on the 2nd Floor of City Hall

Mon/Wed/Thurs 7:30 am-4:30 pm

Tues 7:30 am-5:30 pm | Fri 7:30 am-12:30 pm

CONSTRUCTION PERMITS ISSUED:
By appointment only – call 860-584-6125

Public Works

Services

BULK PICK UP – Bristol residents are entitled to one free bulk pick up per calendar year. Up to five cubic yards are allowed for pick up. All items must be placed at the curb the night before a scheduled pick up. To schedule a pick up, call **860-584-6125** or online at **www.bristolct.gov/bulk**.

BRUSH/BRANCH PICK UP – Brush and branches can be picked up at the curb by appointment. Branches must be less than 6 inches in diameter and 4 feet in length and securely bundled. To schedule a pick up, call **860-584-6125**, April through November.

CATCH BASINS/STORM DRAINS – Please notify the Department of Public Works if a catch basin/storm drain is not functioning, is clogged, covered, or hood/grate is off or missing.

CHRISTMAS TREE COLLECTION – The first two weeks in January Christmas trees are collected that are placed at the curb by 6 am on your regular rubbish collection day. Note: Trees must have all tree stands, lights, ornaments, and tree bags removed.

LEAF BAG COLLECTION – The City of Bristol provides curbside leaf bag collection during spring and fall each year. Leaves are only collected in brown, recyclable, paper leaf bags that are available at most home and garden stores. There is no maximum limit to leaf bag collection at a residence. Leaf bags containing dirt, sand, rocks, sod, or materials other than leaves will not be collected. Leaf bags must be placed curbside and not within the residence's property for proper collection. Loose leaf piles will not be collected.

HOUSEHOLD HAZARDOUS WASTE & ELECTRONIC WASTE COLLECTION – The City of Bristol offers Bristol residents this service annually. Please visit the Department of Public Works website for more information and dates: **www.bristolct.gov/publicworks**.

SNOW REMOVAL AND ICE CONTROL – The Department of Public Works is responsible for snow removal and ice control of all City streets. The State Department of Transportation (DOT) is responsible for all State roads which include: Route 6, Route 72, Route 69 and Route 229. Please call Dispatch at **860-584-7791** with concerns.

STREET SWEEPING – Street sweeping is done each year in the spring from April to June.

YARD WASTE SERVICE – The City of Bristol offers a curbside yard waste collection. Yard waste barrels are collected weekly from April through mid-November. The fee must be renewed each year. For more information, current fee amount, and to obtain a yard waste barrel, visit **www.bristolct.gov/yardwaste**.

Contact Information and Important Phone Numbers

Main Office: 860-584-6125
Web: www.bristolct.gov/publicworks | Email: publicworks@bristolct.gov

City Yard Dispatch: 860-584-7791
Land Use: 860-584-6225
Solid Waste: 860-584-7792, extension 2
Engineering: 860-584-6297
Streets Division: 860-584-7792, extension 1

REV:03/2024

Transfer Station Hours: Mon-Fri, 7:15 am-2:45 pm & Sat 7:30 am-1:00 pm

The City of Bristol Transfer Station is located at 685 Lake Avenue. Residential permits are $40.00 and good for 5 years.

PAY AS YOU THROW – A $25.00 balance is required to open and maintain an account. For information and to open an account, visit **www.bristolct.gov/payt** – you may add funds to your Pay As You Throw Account at any time by visiting **www.bristolct.gov/payment**.

FREE TO RESIDENTS – Compost (spring/summer) and sand (winter) are available to Bristol residents and can be picked up at the Dog Pound on Vincent P. Kelly Road.

Helpful Tools

RECYCLE COACH APP – You can download the "Recycle Coach" app (to your smart phone or tablet) to check your recycle/rubbish collection schedule, sign up for reminders, and check disposal options for various items.

NOTIFICATIONS – Stay informed of Public Works news and information including: service changes, storm information, and road closures. Connect with us on **facebook.com/BristolPW**, **twitter.com/BristolPW**, and **instagram.com/bristolctpublicworks**. If you would like to join our mailing lists to receive notifications via e-mail, visit our website at **www.bristolct.gov/publicworks** and click "Get Notifications."

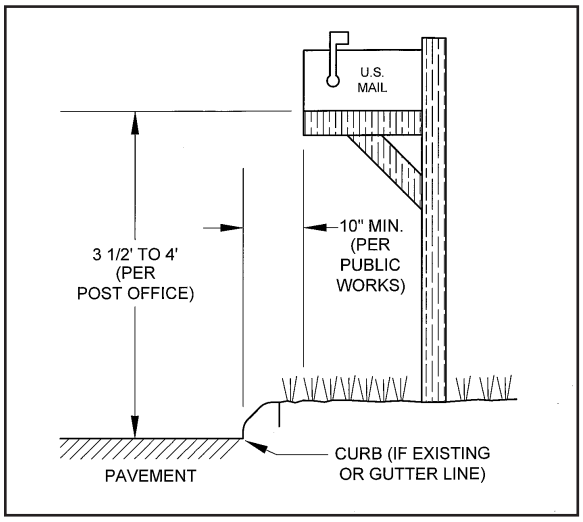
REPORT A CONCERN – We hope that you won't experience any issues with our service, but if the need arises, you can now report most issues or concerns online. You can also request some of our services online with a response within one business day. To report a problem or request a service, please visit **www.bristolct.gov** and click "Online Services & Forms" in the Quick Links box.

CURBSIDE COLLECTION – When a holiday falls on a weekday, all collections for that day (rubbish, recycle, yard waste) will be collected the following day. All collections for the remainder of the week are delayed by one day. The Transfer Station is also closed on City holidays (see City holidays below). To verify your curbside collection days, visit **www.bristolct.gov/whatsmyday** or you may download and use the Recycle Coach App (see information above).

City Hall is closed on the following City-observed holidays – which means collection is pushed forward one day:

New Year's Day	Presidents' Day	Memorial Day	Labor Day	Thanksgiving Day
Martin Luther King Jr. Day	Good Friday	Juneteenth	Columbus Day	Day After Thanksgiving
		Independence Day	Veterans Day	Christmas Day

New Mailbox Placement Guide:



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Department of Public Works | City Hall – Second Floor | 111 North Main Street | Bristol, CT 06010